



126 North Broad Street West Hazleton, PA 18202

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Return Policy as of May 23, 2019

Beer Wholesalers are licensed by the Federal Government as well as the PA State LCB and thereby must adhere to all laws pertaining to sales on consignment with privilege to return. With this in mind we have listed below the guidelines for lawful return from customers.

Federal Statues FAA Act 27 TTB Regulations

It is unlawful to sell or purchase alcoholic beverages.

- On Consignment
- Conditional Sales
- With Privilege of Return
- Any Basis Other Than Bona Fide Sale

Federal Statues, TTB Regulations 205 (d)

Rules for return of Malt Beverages Sections are 11.32 through 11.39. List the following "ordinary and usual commercial reasons" for return of products and outlines the conditions and limitations for such returns.

- Defective Products
- Termination of Retailer Business
- Discontinued Product
- Shipment Error
- Change In Law Preventing Sale of Product Further TTB Regulations State
- Products that are merely overstocked, slow moving, or seasonal in nature do not constitute a valid reason for return

T. Verrastro management and sales representatives are responsible for working with their customers to insure ordering accuracy. Following is a list of validated legal reasons to return product to T. Verrastro.

1. Breakage

- Breakage that is identified on your order at the time of delivery will be returned and credited once approved by T. Verrastro management or sales person.
- Retail breakage occurring while the retailer is stocking or moving product is not eligible for return.
- Breakage caused by patrons of the retailer is not eligible for return.

2. Store Resets

- T. Verrastro is not permitted by Federal Law to accept any return dues to plan-o-grams resets.

3. Out-of-Code

- Out of Code (OOC) product may only be returned for invoice credit by your salesman with T. Verrastro management authorization.
- Drivers may only pick up OOC product that has prior approval for pickup and is accompanied by an credit invoice.

4. Consumer Complaints

- If a product is returned as a result of a patron of the customer complaint, you will receive full credit up providing the returned product name and address of the consumer. We are required to contact the patron regarding the complaint and submit the product in question to the brewery for analysis.

5. Other Return

- Any returns for reason other than breakage, out of code, and consumer complaints will be reviewed by your T. Verrastro salesman and/or management. This is the same procedure as noted for out of code above.

**** All credits and returns will be made at the discretion of T. Verrastro management.***